



FABRIKA TBILISI X 8 EGNATE NINOSHVILI STR. X GEORGIA / TBILISI / 0102 X

T. +995 322 020399 X F. +995 322 020499 X INFO@FABRIKATBILISI.COM X WWW.FABRIKATBILISI.COM

Fabrika Hostel Terms & Conditions

These terms and Conditions set out on the basis on which Fabrika Hostel (as defined below) will provide accommodation and other products and services at its property to Customers (as defined below) and Guests (as defined below). By making a Booking (as defined below) the Customer agrees to comply with these Conditions.

Thanks, in advance for devoting your precious time to reading and accepting Fabrika Hostel Term and Conditions and House Rules.

INTERPRETATION

In these Terms and Conditions, unless the context otherwise requires, the following expressions have the following meanings:

“Arrival Date” means the date on which the Customer’s stay at the hostel is due to commence, as per the Booking details.

“Booking” means the reservation by the Customer of accommodation and any other products and services detailed in the Booking which is accepted by Fabrika Hostel.

“Booking Details” means the details of the Booking including the number of Guests, the number of rooms/beds required, the duration of the Guests’ stay at the Hostel and any other products and/or services to be included in the Booking

“Charges” means the charges payable by the Customer in the connection with the Booking

“Contract” means the contract between the Customer and Fabrika Hostel in relation to the Booking

“Customer” means person who makes the Booking

“Fabrika Hostel” means JSC NINO (registered company number 202886127)

“Guests” means the Customer and any third parties they invite to the Hostel in connection with the Booking

“Hostel” means the hostel owned/operated by Fabrika Hostel.

BOOKINGS

Customers can request Bookings via Fabrika Hostel’s website or by contacting Fabrika Hostel’s staff at the Hostel.

You can only book to stay with us at Fabrika for up to 30 days at any one time. After this, you won’t be allowed to stay for 14 days, after which you can then stay for a further 30 days.



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When requesting Bookings, Customers will be required to provide identification information including, but not limited to, their name, address, contact telephone number and email address.

No request for a Booking should be deemed to be accepted unless and until Fabrika Hostel confirms its acceptance and provides a booking reference, at which point the Contract will come into existence.

Fabrika Hostel will use its reasonable endeavours to accommodate any request from the customer to change the booking details but any request to change the dates or length of stay or add products and/or services will be subject to availability and the Customer paying for such increased length of stay and/or products and/or services at Fabrika Hostel standard rates from time to time.

When booking beds in a shared room, Fabrika Hostel will attempt to put people on the same booking in the same room, however this cannot be guaranteed.

PAYMENT

If not prepaid in full at time of Booking the balance of the Charges must be paid by the Customer immediately upon Arrival at the Hostel. Any additional Charges must be paid either as they are incurred or, at Fabrika Hostel's option, upon the Customer checking out at the Hostel.

All rates are quoted in US Dollars; however, payment is processed in Georgian Lari with The National Bank's exchange rate. All major credit cards are accepted.

CANCELLATIONS

If the special pricing terms and conditions permit it, either for only Bookings made with the wording "Flexible rate" or with other wording expressly mentioning the benefit of this right of cancellation, the implementation of the right of cancellation by the Customer must be exercised 1 day prior to arrival till 15:00 local time, unless otherwise stated in the booking policy. Later cancellation or No Show will result in Charging the Customer with the balance of one-night stay fee and additional service fees, inclusive of taxes.

Bookings with payment during the Booking process offered particularly with the wording "special offers / rates / promotions" may not be modified or cancelled. Any sums paid will not be refunded or exchanged. In this case, for offers mentioned under these headings or under different commercial names, this is mentioned in the special pricing terms during the Booking process and before any validation by the Customer.

Online channel bookings are treated according to the policy on the website.

PERSONAL DATA

The Customer hereby consents to Fabrika Hostel collecting of the Customers personal data such as name, surname, email address, social security number, customer number, address, contact information and details of the bank account number and IP number.

The personal data is used by Fabrika Hostel for the performance of the Contract and for marketing and as a basis of statistics and for Fabrika Hostel product development. Fabrika Hostel has the right to share your personal data with its partners for advertisement and promotion.



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The personal data may be analyzed and grouped for the selection, prioritization and planning of the marketing of Fabrika Hostel, so-called profiling.

As a customer of Fabrika Hostel, you agree to receive marketing information via mail, telephone, or e-mail and text messages, and other digital channels.

Personal information is disclosed to Georgian authorities only when it is required by law or official order.

HOUSE RULES

During the entire stay at Fabrika Hostel & Suites, all guests are requested to accept our hostel's house rules and act accordingly. Failure to do so can lead to the termination of the contract with the customer.

Fabrika Hostel reserves the right to deny the Customer's admission or ask the guests to leave the Hostel in case they act in such a way that disturbs the normal operation of the Hostel, creates unsafe, illegal or offensive environment.

The Customer is solely responsible for their behaviour and the behaviour of the people they bring on the Hostel property; Guests staying at the hostel will be accountable for any damage or problem created by them or their accompanying people. If necessary, the Guests and accompanying people will be requested to leave the Hostel premises. We are not obliged to specify reasons for the request. In such cases, all Charges will be immediately payable by the Customer.

We are not responsible and do not assume any liability for any bodily harm, theft, loss or damage to any personal belongings. Please use the provided lockers for added safety.

The Guests may be responsible for repairing or replacing any property of Fabrika Hostel that is impaired or mislaid by the Guests.

CHECK-IN & CHECK-OUT:

Valid photo identification in the form of a Driver License or Passport must be presented upon arrival.

Check in: 3 PM

Check out: 11 AM

We kindly ask you to vacate the room by 11 AM on the final day of your stay. Failure to comply will result in additional charges that shall be paid upon check-out. Late checkout is subject to availability, but can be arranged at the reception at least 24 hours in advance. Additional charges will be applied in the following cases:

50% of the published rate for:

1. Early check-in between 5am and 9 am
2. Late check-out between 11 am and 5:30 pm

Full day published rate for late check-out after 5:30 pm.

You are welcome to stay if you are over 18. Kids from 16-18 years old are welcome to stay in a dormitory if they are accompanied by an adult. Adults with kids under 16 need to book a private room



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KEY CARD DEPOSIT

No deposit is required upon arrival. Please do not lose or misplace the key card during your stay and kindly return it to the front office team at the reception upon check out.

HOUSEKEEPING

Every room is cleaned daily between 9 am and 6 pm. The housekeeper will knock to alert you of their intention to clean the room.

SMOKING

For the comfort and safety of our Guests- we operate a “non-smoking” policy throughout the hostel. Smoking is permitted in the yard and on the terrace. Non- compliance with this rule will result in a Charge of 100 to the offending Guest(s) account.

NOISE

Please keep the noise down after 12 am , especially in the dormitories, shared bathrooms, roof terrace and hallways.

LONG-TERM LEFT LUGGAGE

If you want to leave luggage, here are several rules, that you should keep in mind:

- You can leave your luggage with us before check in for free (starting midnight of your check in date).
- After check out you can leave your luggage with us for free as well. However, only until end of the day 00:00.
- Storage for 1 or more extra days comes at an extra cost. (request/inquire about the exact rates at the reception).
- Unpacking or changing in the luggage room is not allowed.
- Access to your luggage will be restricted, unless you want to retrieve it. Make sure you have everything you need beforehand!
- If your luggage is not picked up in time you will be charged for extra time.

PET POLICY

We love all kinds of animals, but only domestic pets, like cats and dogs, are allowed to stay at Fabrika Hostel.

Pets are only allowed in private rooms at Fabrika Hostel, or in dorms that have been entirely booked by a group.

Please let us know that you will be travelling with a pet at the time you make a booking and consider that only small dogs (weighing less than 15 kilos) are allowed and a charge of 20 USD + 18% VAT applies to the bill for your entire stay.

Pet owners will be responsible for their companions and for any excessive damage they may cause.

Pets may not be left in guest rooms unattended at any time for the duration of their stay.



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Pets (s) shall remain within your control at all times, either on a leash or in a carrier.

We count on you to prevent your pet from making excessive noise, being disruptive or aggressive to other guests. If your pet is considered dangerous or disruptive, Fabrika Hostel & Suites management has the right to ask you to vacate the hostel.

Pets living in Fabrika Hostel & Suites are expected to be well trained and sociable for humans and other pets, as well as have updated vaccinations. Keep in mind that the pet vet record will be asked for upon arrival.

CLEANING

Please always clean up after your pets. If your cat is staying with you, you'll need to provide a litter box.

If your room requires excessive cleaning, or if damages are incurred as a result of your pet's actions, the hotel may charge for additional services and repairs.

SERVICE ANIMALS

Service animals are permitted in all areas where guests are allowed. Service animal means any dog that is trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. No fee is applied to bringing a service animal but the work or task a service animal has been trained to provide must be directly related to the person's disability.

NEED ASSISTANCE?

GOT QUESTIONS?

LET'S TALK!

E: info@fabrikatbilisi.com

